

Tram Ownership Transfer

A short introduction

Overview & Scrutiny Committee

21 September 2023

Pat Beijer



[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)

A. Context

Background

- South Yorkshire's tram network is almost 30 years old.
- The tram network infrastructure and tram fleet are assets owned by the South Yorkshire Mayoral Combined Authority ("SYMCA") (formerly SYPTE).
- In 1997, SYPTE awarded a contract to operate and maintain the tram network to South Yorkshire Supertram Limited (SYSL) to operate and maintain the tram network via a Concession Agreement.
- This Concession Agreement expires in March 2024, when the operational, managerial and financial responsibility reverts to SYMCA.



NewCo summary & aims of the mobilisation



1. Set up Best in Class Mobilisation Team



3. Achieve a safe, seamless transition on day 1



2. Identify SYSL current operating model and levels



4. Improve resources to provide an improved steady state enabling future growth

B. Mobilising for Public Control

Workstream Overview for mobilisation

A. Programme Structure Activities

A1. PROGRAMME SET UP

- Resourcing of mobilisation team
- Stakeholder & communications plan
- Programme plan detailing and management

A2. DATA & INTELLIGENCE

- Operational data
- Financial data
- Support systems data

A3. TRANSITION AGREEMENT

- Demobilisation activities current operator
- Closing out existing contract commitments
- Handover arrangements of key assets

B. Core Mobilisation Workstreams

B1. LEGAL

- Wholly-owned subsidiary set up
- Setting up new contract and SLA
- Governance & delegated authorities

B2. IT INFRASTRUCTURE & SYSTEMS

- Establishing new corporate support systems
- Operational systems
- IT assets & infrastructure

B3. PEOPLE

- TUPE arrangements
- People engagement
- Trade Union engagement

B4. RETAILING SYSTEMS

- Set up of new fares retailing systems
- Website & app development
- Ticket vending infrastructure

B5. MARKETING

- Customer service proposition
- Day one plan
- Branding

B6. PROCUREMENT & CONTRACTS

- New contracts in place
- Novation of contracts agreed
- Non contracted supply chain agreed

B7. OPERATIONS / SAFETY

- Specification of service operations
- Operational, safety and customer performance
- Resource deployed – new accommodation

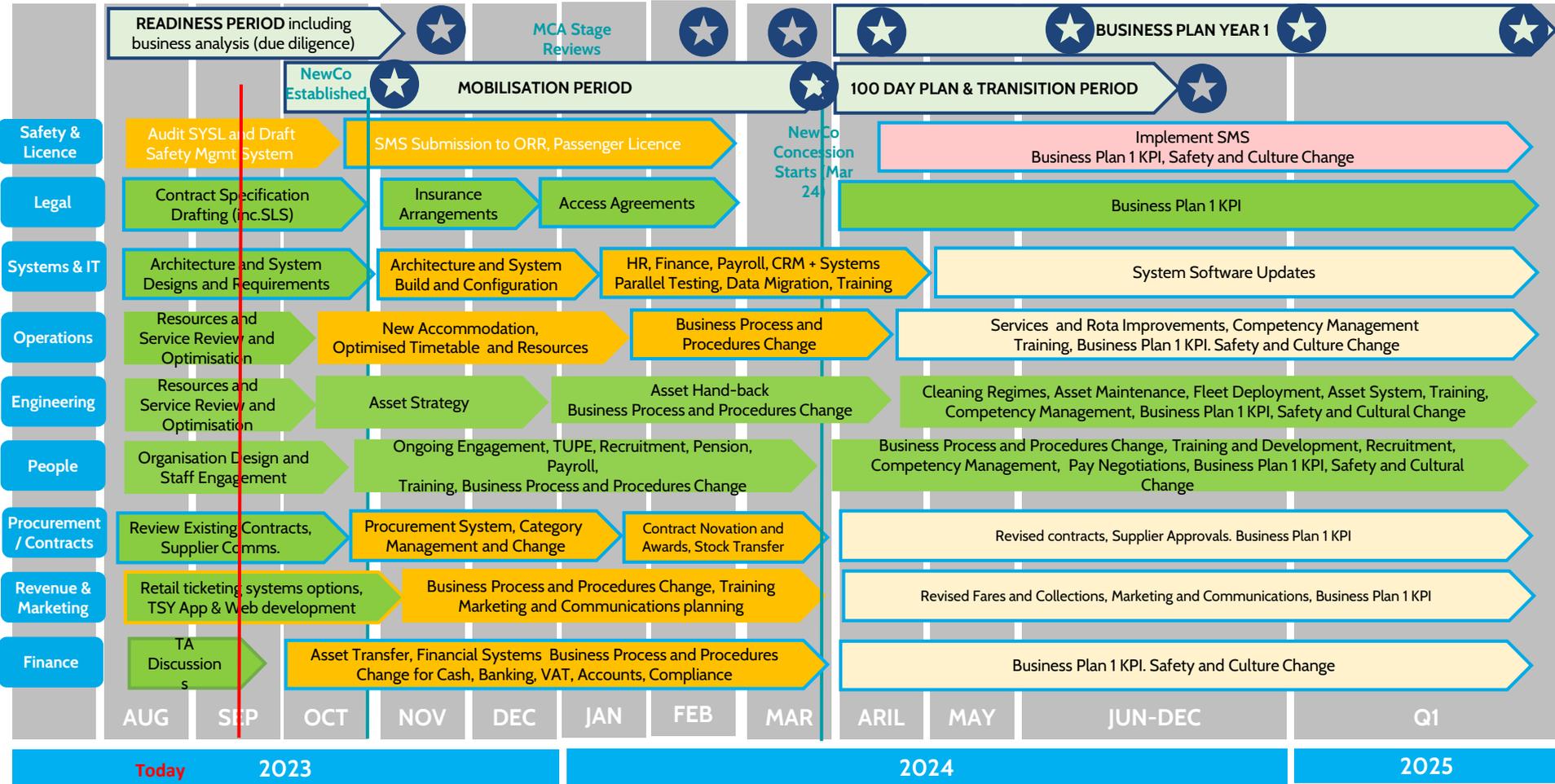
B8. ENGINEERING

- Fleet maintenance & safety planning
- Infrastructure maintenance & safety planning
- Asset renewal project interface

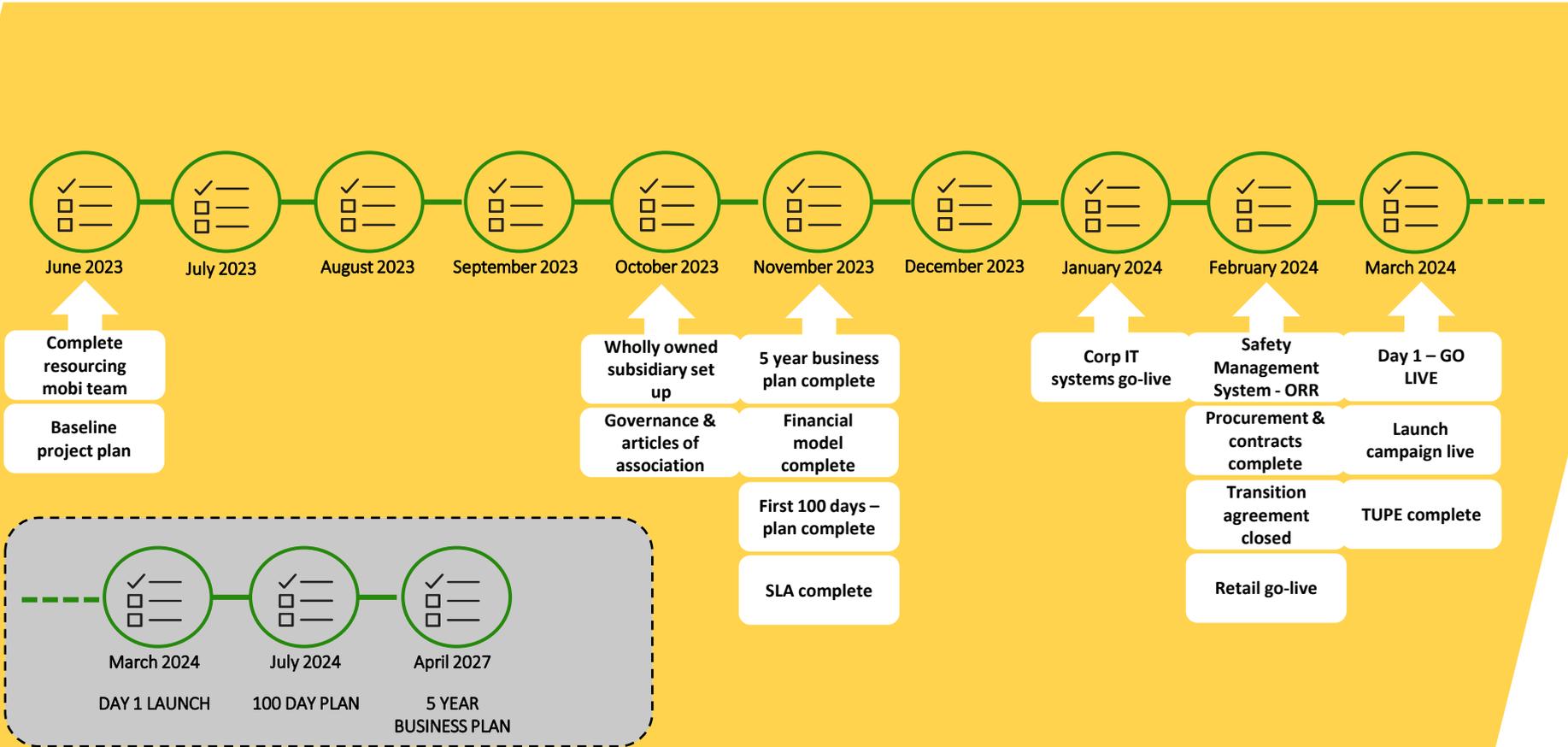
B9. SAFETY COMPLIANCE

- Day one /week one plan delivery
- Developed assurance / identified risks
- Cultural change and Risk Management Matured

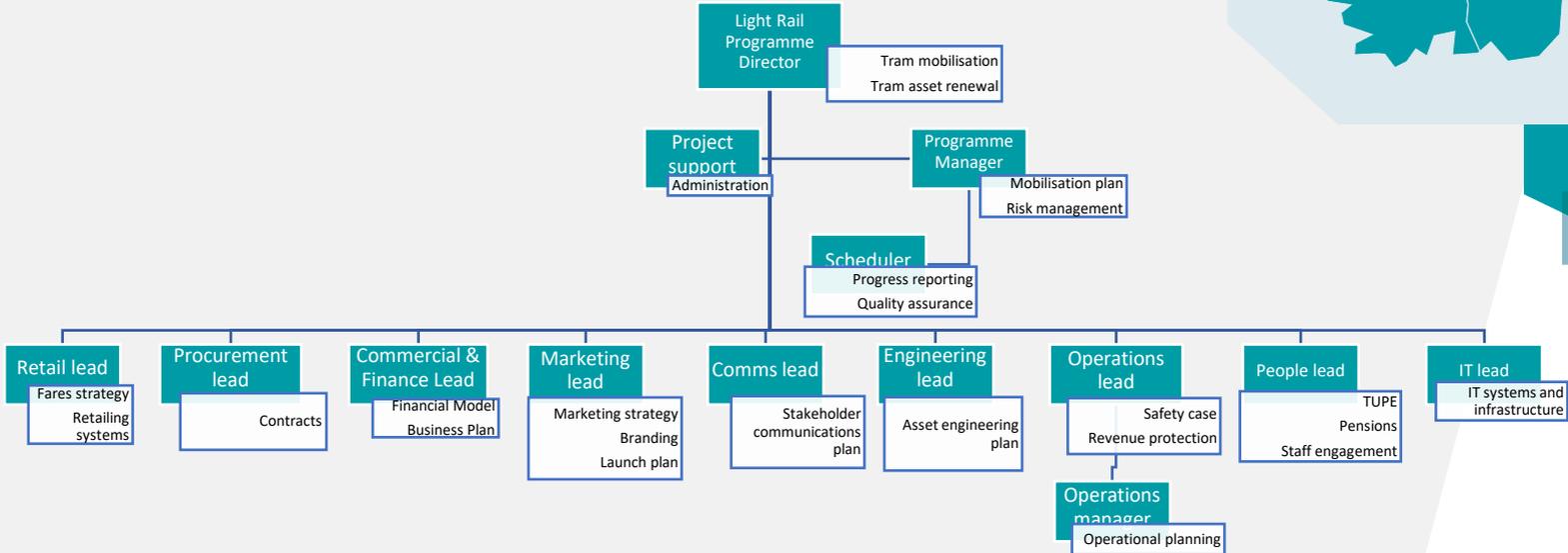
Concession End – Year 1 Deliverables



Milestone summary



Mobilisation team resource structure



NB: Please note that the descriptions for the roles are not fully comprehensive regards deliverables, they intend to offer a top-line view of key deliverables

Thank you

South Yorkshire Mayoral Combined Authority
11 Broad Street West
Sheffield
United Kingdom
S1 2BQ

